

May Sanders



Contents

	Preface	VII
Chapter 1	Knowledge Management Practice Assessment and the Relationship Between Knowledge Management Practices and Organizational Strategy Development: Empirical Evidence From Turkey Rifat Kamasak	1
Chapter 2	How Industrial Clusters and Regional Innovation Systems Impact the Knowledge Innovation Within the Taiwanese Science-Based Parks Firms? Han Chao Chang, Chung Lin Tsai and Steven Henderson	13
Chapter 3	Applying Multiple Behavioral Pattern Analyses to Online Knowledge Management Environments for Teachers' Professional Development Huei-Tse Hou	37
Chapter 4	Facts, Processes and Common Understandings: The Management of Knowledge in Project Based Organisations Karina Skovvang Christensen and Per Nikolaj Bukh	47
Chapter 5	From Intention to Sharing: A Qualitative Study of Barriers to Knowledge Sharing Practices Mei-Lien Young and Feng-Yang Kuo	67
Chapter 6	Learning from Corporate Memory and Best Practices Nada Matta and Oswaldo Castillo Navetty	85
Chapter 7	An Empirical and Modeling Approach to Knowledge Management Practices in South American Organizations Daniel Matzkin-Jakubowicz and Mildred Berrelleza-Rendón	99

Chapter 8	Documents in Knowledge Management Support: A Case Study in a Healthcare Organization Mauricio B. Almeida and Renato R. Souza	121
Chapter 9	An Empirical Study of Knowledge Management in University Libraries in SADC Countries Priti Jain	137
Chapter 10	Organizational Forgetting/Unlearning: The Dark Side of the Absorptive Capacity Vicenc Fernandez, Jose M Sallan, Pep Simo and Mihaela Enache	155
Chapter 11	Knowledge Management Through the TQM in the Metrology Area Alejandro Barragán-Ocaña, M. Ángeles Olvera-Treviño, M. Gerson Urbina-Pérez, Darío Calderón-Álvarez and J. Julio Nares-Hernández	171
Chapter 12	Informal Learning and Complex Problem Solving of Radiologic Technologists Transitioning to the Workplace Victoria J. Marsick and Jennifer L. Yates	187
Chapter 13	Applying Social Media in Collaborative Brainstorming and Creation of Common Understanding Between Independent Organizations Erno Salmela and Ari Happonen	211
Chapter 14	Real Time Knowledge Management: Providing the Knowledge Just-In-Time Moria Levy	229

Permissions

List of Contributors